

Documents to be provided to verify identity to access online services

Route One

The preferred documents to provide are two documents from Group 1

Route Two

If you do not have two documents from Group 1, the please provide:

One document from Group 1, plus one document from Group 2a

Route Three

If you do not have any documents from Group 1 then please provide three documents consisting of;

One document from Group 2a; and two from Group 2a or 2 b

Document categories

Group 1: Primary identity documents:

Document	Notes
Passport	Any current and valid passport UK
Biometric residence permit	UK/Isle of Man/Channel Islands and EU (full or provisional) (Please note some European countries do not issue counterparts)
Current driving licence – photo card with counterpart where one is issued	All licences must be valid in line with current DVLA requirements
Birth certificate – issued at time of birth	UK and Channel Islands – including those issued by UK authorities overseas, e.g. embassies, High Commissions and HM Forces
Adoption certificate	UK and Channel Islands

Group 2a Trusted government documents:

Document	Notes
Current driving license – photo card (where a counterpart has been issued but no counterpart is presented)	All countries (full or provisional) All licences must be valid in line with current DVLA requirements
Current driving license – paper version	UK/Isle of Man/Channel Islands and EU (full or provisional) All licenses must be valid in line with current DVLA requirements
Birth certificate – issued after time of birth	UK and Channel Islands
Marriage/civil partnership certificate	UK and Channel Islands
HM forces ID card	UK
Firearms license	UK, Channel Islands and Isle of Man

Group 2b Financial and social history documents

Document	Notes	Issue date and validity
Mortgage statement	UK or EEA	Issued in last 12 months
Bank or Building Society statement	UK and Channel Islands or EEA	Issued in last 3 months
Bank or Building Society account opening confirmation letter	UK	Issued in last 3 months
Credit card statement	UK or EEA	Issued in last 3 months
Financial statement, e.g. pension or endowment	UK	Issued in last 12 months
P45 or P60 statement	UK and Channel Islands	Issued in last 12 months
Council tax statement	UK and Channel islands	Issued in last 12 months
Work permit or visa	UK	Valid up to expiry date
Benefit statement, e.g. child benefit, pension	UK	Issued in last 3 months
EU National ID card		Must still be valid
Cards carrying the PASS accreditation logo	UK and Channel Islands	Must still be valid